

## Why You Should be Getting More From Your Payroll Software





### WHAT WE KNOW

#### Components of an Effective Payroll Office

There are 6 major components to running an effective and efficient payroll office. But what our research and experience shows us is that it is near impossible to achieve best practice in payroll without superior technology underpinning operations.

To achieve high levels of customer service and engagement, to effectively manage costs and the company's resources, to provide value added services to the wider organisation all whilst keeping confidential information safe and secure is possible when you have the right technology.



# WHY PAYROLL METRICS IS THE RIGHT TECHNOLOGY

TRANSPARENT	Predictable monthly costs, no add-ons or surprises
FLEXIBLE	Multiple pay frequencies for hourly paid and salaried employees plus contractors
CUSTOMISED	Can be customised to fit your organisation
SEAMLESS	Can be integrated with other company applications
RESPONSIVE	Access, anywhere anytime, from a browser
SCALABLE	Manages any number of employees to 100,000+
INTUITIVE	Easy to learn, easy to use, requiring minimal technical support
ACCURATE	Automatically calculates terminations and redundancies

## RESOLVING PAYROLL'S MOST COMMON PROBLEMS

#### Resolving Payroll's most common problems

Payroll Metrics is Australia's leading technology solution for payroll offices, both big and small. Our software can assist you in solving the most common problems faced by payroll offices.

#### 1 Lower Operating Costs

Your payroll office's cost effectiveness is driven by two factors, efficiency and effectiveness. Our software increases your payroll office's productivity in three ways:

- Reduces the need for manual tasks
- Reduces the need for technical support
- Simplifies the complexities of administering payroll

#### 2 Improve Accuracy/ Reduce Overpayments

Payroll Metrics improves accuracy and reduces overpayments by:

- Assigning work patterns to all employees allows the software to detect overpayments
- Calculating terminations and redundancies automatically, ensuring that these complex and high value transactions are produced error free
- Providing audit information and exception reports about employee payments that fall outside normal, expected values

#### 3 Security/Integrity

Microsoft's Windows Azure Cloud infrastructure service complies with ISO/IEC 27001:2005 for security and reliability offering up-time guarantee of 99.95%.

- All communication between a user and the software is encrypted
- Complex password construction
- Users are assigned access via pre-defined roles, simplifying and empowering security management
- 4 Improved payroll office engagement with the organisation Improving payroll office efficiency and effectiveness means that payroll office staff can engage more effectively with their peer departments by improving their service levels. These benefits include:
- Extending cut-off times for payroll input
- Reducing turnaround time for service request fulfilment
- Collect performance feedback through performance reviews and satisfaction surveys

## 5 Creating more value from your payroll database

Merlin is the Payroll Metrics ad hoc query and data extraction tool which can access every table within the database. Merlin is designed for non-technical users. Its features include:

- HTML and comma delimited output
- Drag and Drop field selection and pivot table creation
- Integration with role based payroll security

## WHY CHOOSE PAYROLL METRICS?

Put simply, Payroll Metrics resolves the top 5 problems experienced by payroll offices/ departments in Australia. As a result of the gains in efficiency and effectiveness your productivity will increase, your operating costs will reduce and your accuracy and security improve.

Your payroll office will have more time for positive engagement with your organisation and will provide greater value from your payroll database.

And lastly, we know sitting at the heart of every **overachieving** payroll office is a fantastic technology platform that delivers results.



### **WORKING WITH US**

#### **About US**

Greg McManus pioneered payroll software delivery via the internet in Australia with National Payroll Systems (NPS), having processed payroll for thousands of companies for more than two decades. During that time Margaret Ng, the Development Manager at National Payroll Systems and Greg have been at the forefront of web-based payroll software development, serving Australian companies of all sizes and from all industries with the software as a service model (SaaS).

Now at Payroll Metrics, Margaret and Greg have collaborated to develop a new generation of payroll software designed to leverage today's technology. Their passion is improving payroll office performance and workplace satisfaction for payroll practitioners through the application of technology and they believe their solutions uniquely help employers and their payroll office staff to achieve the outcomes that define top performing payroll operations.

Payroll Metrics is a new cloud-based payroll application designed to enhance the performance and productivity of your pay office. It is a must-have tool for all organisations that manage payrolls from 1 to 100,000+.

For further information about improving payroll office performance, see the article "The Five Secrets of Achieving Pay Office Perfection" available from our website.





## **Contact Us**

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